

Student information

Enhanced benefits and service for you and your students

A new way of working

Endsleigh's Personal Accident scheme has been established in the education sector for 25 years and we are continually looking at ways to improve our offering.

Our new way of working enables us to provide additional benefits to our partners and their membership, whilst ensuring premiums remain sustainable.

We have consulted a number of policyholders about the new requirement and as a result have tried to make the process as clear and as simple as possible.

Key service enhancements

- Access to an online claims portal which will replace the need for a claim form, providing a more user friendly platform for students to make claims
- Faster claims validation resulting in earlier settlements to claimants
- Immediate validation in the event a student uses the counselling helpline - this was incorporated into your policy at last renewal

Additional key benefits

- Every policyholder's contribution is based on accurate membership numbers to ensure sustainability of premiums under the scheme

Student information required

Our new way of working means we require the following limited student information; full name and date of birth.

Compliant with data protection laws

We understand that you may have questions relating to the transfer of this information and data protection legislation. Endsleigh will supply a Data Sharing Agreement that conforms to this legislation.

Endsleigh will not use your student information for marketing purposes.

Secure transfer and storage of student information

Access to data is only granted to users who require it for a legitimate business purpose. Networks housing the data are protected by firewalls and intrusion detection systems. Data is stored and processed subject to information security and data protection policies.

Endsleigh can accept student information via secure email or we can arrange for information to be sent via an alternative file transfer mechanism.



Find your possible with Endsleigh.

Frequently asked questions

What is the purpose of sharing student information?

This enables Endsleigh to improve claims validation, simplifying and speeding up the claims process for your students, reducing the time and effort required to make the claim and enabling real time validation in the event a student requires the use of the counselling helpline. In addition it will mean that we can provide a more personalised service when a student contacts Endsleigh directly as we will know they are one of your members.

Do I need to obtain consent and how should I communicate this to our members?

You do not have to ask consent where data is required for fulfilment of a contract which is the case here. However, you do need to make students aware that the way you are using their data has changed. We understand this will be easier for you to do when memberships renew and therefore do not require data to be sent to us until later in the year.

Can the individual student control elements of the processing or object to it?

The student will have the right for their information to be deleted at any time. The method of sharing student information with Endsleigh should be clearly stated within the partner's privacy policy. Endsleigh's privacy policy is referenced through multiple sources including our policy documentation and instructions of how to apply for data records to be deleted are detailed within the notice. Here is a link to our privacy policy: www.endsleigh.co.uk/site-info/privacy-policy/

Is the student information used for marketing purposes?

No, we do not require any contact information and will not use the data for marketing purposes. Here is a link to our privacy policy: www.endsleigh.co.uk/site-info/privacy-policy/

Will a data sharing agreement be required?

Yes, a data sharing agreement is required to ensure that both parties are fulfilling their duties in line with the contract. This agreement will be separate to any other agreement in place.

If you would like to find out more or have any questions, please contact us via email at:

education@endsleigh.co.uk or call us on 0333 234 1388



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